



MonkeySports, Inc.®

RETURN AND EXCHANGE FORM

How to Process a Return or Exchange:

STEP 1. Please call 888-320-5560 x 2 to obtain a Return Authorization (RA) Number. We will NOT accept any returns without a Return Authorization Number. **IMPORTANT: All Packages without an Authorized Return Number written clearly on the outside of the box will be refused!**

STEP 2. Fill out a [Return & Exchange Form](#)

STEP 3. Return the item with its original packaging to:

MonkeySports Returns Dept.
1550 Magnolia Ave #101, Corona, CA 92879

STEP 4. Please write the RA Number clearly on the outside of the box, following the instructions below:

Please do not attach or tape any Shipping Label Directly on a Skate Box or Shoe Box. Doing so will result in the exchange being denied. Please do not use a Skate Box or Shoe Box as your shipping box. Doing so will result in the exchange being denied.

WE WILL NOT ACCEPT RETURNS WITH SHIPPING LABELS ATTACHED DIRECTLY TO PRODUCT PACKAGING

RETURNS OR EXCHANGES

We want you to be a satisfied MonkeySport's customer. Letting us know the reason for your exchange or return will allow us to serve you better in the future. Please check the appropriate box below to let us know the reason for your exchange or return.

Size Quality Color Other

Return Authorization Number (RA Number) _____

Customer Name _____

Address _____

Telephone # _____ Invoice # _____

Email Address _____

RETURNS ONLY

RETURN ITEM #	DESCRIPTION	QTY	ITEM PRICE	TOTAL
MERCHANDISE TOTAL				

EXCHANGES ONLY

RETURN ITEM #	DESCRIPTION	QTY	ITEM PRICE	TOTAL	EXCHANGE INSTRUCTIONS

TERMS AND CONDITIONS FOR RETURNS

- A 15-25% restocking fee will be charged for returned/exchanged items.
- NO RETURNS/EXCHANGES will be accepted on merchandise that has been decorated (i.e. screen printed, numbered, etc.), worn or customized in any way.
- Returns/Exchanges will not be accepted after 30 days from the ship date.
- Customized items may not be returned/exchanged for any reason other than a manufacturer defect. Manufacturer will order an inspection of goods for return authorization. The return/exchange is subject to approval.
- There will be NO cash refunds of any type. All authorized returns will be refunded in the form of MonkeySport's credit.
- MonkeySport's will not reimburse customization or shipping costs if an item is returned due to a manufacturer defect.
- Customer must pay shipping on all returns or exchanges.
- All return/exchange requests are subject to acceptance by Monkeysports.
- All return/exchange requests must be packed and returned according to the return instructions.
- All closeout or sale items cannot be returned.
- Please read complete Return/Exchange Policy or contact MonkeySport's Customer Service.

CUSTOMER SIGNATURE: _____